



**A C A D E M I E S**

# Whistle Blowing Policy Confidential Reporting Code

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**Q3 Academies Trust  
Whistle Blowing Policy**

**Contents**

Preamble.....	1
Aims and Scope of this Code .....	2
Who is covered by the QATS' Confidential Reporting Code/Whistleblowing Policy .....	3
Safeguards .....	4
Confidentiality .....	4
Anonymous Allegations .....	4
Untrue Allegations.....	5
How to raise a concern? .....	5
How will the QAT respond? .....	6
The Responsible Officer .....	7
How can the matter be taken further? .....	7

## **Preamble**

- 1.1 The policy applies to all permanent and short-term employees working with or assisting in Q3 Academies Trust (QAT) who have major concerns over any wrongdoing relating to unlawful conduct, financial malpractice or dangers to the public or the environment.
- 1.2 The staff and governors of QAT seeks to run all aspects of QAT business and activity with full regard for high standards of conduct and integrity. In the event that members of QAT staff, parents, governors or the QAT community at large become aware of activities which give cause for concern, this confidential reporting code acts as a framework to allow concerns to be raised confidentially and provides for a thorough and appropriate investigation of the matter to bring it to a satisfactory conclusion.
- 1.3 The Governors and Trustees are committed to tackling fraud and other forms of malpractice and treats these issues seriously. Some examples of malpractice are set out in paragraph 2.6. The QAT recognises that some concerns may be extremely sensitive and have therefore developed a system which allows for the confidential raising of concerns within the QAT environment but also has recourse to an external party outside the management structure of the QAT as set out in paragraph 8.7.
- 1.4 The provisions of this Code apply to matters of suspected fraud and impropriety and not matters of more general grievance which would be dealt with under the QAT's grievance policies.
- 1.5 The Governors and Trustees of the QAT are committed to creating a climate of trust and openness so that a person who has a genuine concern or suspicion can raise the matter with full confidence that the matter will be appropriately considered and resolved.
- 1.6 This Code sets out a framework within which you can raise concerns without fear of victimisation, subsequent discrimination or disadvantage. The Code is intended to encourage and enable serious concerns to be raised rather than overlooking a problem. You may wish to seek support and advice from your trade union about this Code.
- 1.7 This code has been adopted by the QAT Board and has been the subject of consultation with recognised trade unions.

## **Aims and Scope of this Code**

- 2.1 This code aims to:
- ✓ Encourage you to feel confident in raising serious concerns and to question and act upon concerns about practice;
  - ✓ Provide avenues for you to raise those concerns and receive feedback on any action taken;
  - ✓ Ensure that you receive a response to your concerns and that you are aware of how to pursue them if you are not satisfied;
  - ✓ Reassure you that you will be protected from possible reprisals or victimisation if you have a reasonable belief that you have made any disclosure in good faith.
- 2.2 This Code is not intended to be used where other, more appropriate, procedures are available. If you are aggrieved by your personal position you will be directed towards the QAT's Grievance Policy. If you believe you are being harassed then you will be directed towards the Anti-Harassment Policy and Procedure.
- 2.3 If your complaint is intended to cover misconduct against Governors or Trustees then please contact the QAT's HR Department.
- 2.4 If your complaint is intended to cover issues of Child Protection then please see the Child Protection procedures, or if you wish to discuss complaints regarding the QAT which are not within the scope of this document then please see the QAT's Complaints Procedure.
- 2.5 Whilst complaints of the nature described in 2.2 may be initially received under the Confidential Reporting Code, they may be progressed under other more suitable procedures as indicated above.
- 2.6 The Confidential Reporting Code is intended to cover major concerns that fall outside the scope of other procedures. These include:
- ✓ Conduct which is an offence or a breach of law, e.g. negligence in service delivery or breach of contractual requirements such as those in the employee code of conduct;
  - ✓ Disclosures related to miscarriages of justice, e.g. false reporting or perjury;
  - ✓ Health and safety risks, including risks to the public as well as other employees, e.g. failure to carry out risk assessments or mishandling of hazardous materials such as asbestos;
  - ✓ Damage to the environment e.g. inappropriate disposal or treatment of hazardous waste;
  - ✓ The unauthorised use of public funds, e.g. serious breaches of QAT procedures which may advantage a particular party, tampering with

tender documentation, manipulation of accounting records and finances, inappropriate use of QAT assets or funds;

- ✓ Possible fraud and corruption, e.g. false claims for overtime payments;
- ✓ Sexual or physical abuse of any employee or individual;
- ✓ Other unethical conduct, e.g. inappropriate receipts of gifts and hospitalities, breach of school governance arrangement;
- ✓ Failure to comply with any legal or professional obligation or regulatory requirements;
- ✓ Negligence;
- ✓ Breach of Trust internal policies and procedures;
- ✓ Conduct likely to damage the Academy/Trust's reputation;
- ✓ Unauthorised disclosure of confidential information;
- ✓ Concerns about the harm or risk of harm to children;
- ✓ The deliberate concealment of any of the above matters.

2.7 Thus, any serious concerns that you have about any aspect of the QAT or the conduct of the staff, Governors/Trustees or others acting on behalf of the organisation can be reported under the confidential reporting policy. This may be about something that:

- ✓ Makes you feel uncomfortable in terms of known standards, your experience or the standards you believe the QAT subscribes to; or
- ✓ Is against the QAT standing orders, financial regulations and policies; or
- ✓ Falls below the standards of practice; or
- ✓ Amounts to improper conduct;
- ✓ Breaches local authority or the QAT's procedures;
- ✓ Is in the public interest.

2.8 This policy does not replace the QAT's complaints procedure.

### **Who is covered by the QAT'S Confidential Reporting Code/Whistleblowing Policy**

3.1 All employees in or working with or assisting the QAT may use this Code. This includes permanent and temporary employees, and employees seconded to a third party. It is also applicable to:

- ✓ Contractors working for the QAT on QAT premises, for example, agency staff, builders, drivers;
- ✓ Suppliers and those providing services under a contract with the QAT in their own premises.

Any concerns relating to the third party, if relevant to the employees secondment, can also be raised under this Code.

## **Safeguards**

- 4.1 The Heads of School, Chief Executive and QAT Board are committed to good practice and high standards and want to be supportive of employees.
- 4.2 The Heads of School, Chief Executive and QAT Board recognise that the decision to report a concern can be a difficult one to make. If what you are saying is true, you should have nothing to fear because you will be doing your duty to your employer and those for whom you are providing a service.
- 4.3 The Heads of School, Chief Executive and QAT Board will not tolerate any harassment or victimisation (including informal pressures) and will take appropriate action to protect you when you raise a concern in good faith.
- 4.4 Any investigation into allegations of potential malpractice will not influence or be influenced by any disciplinary, redundancy or other procedures that already affect you.

## **Confidentiality**

- 5.1 All concerns will be treated in confidence and every effort will be made not to reveal your identity if you so wish. At the appropriate time, however, you may need to come forward as a witness.

## **Anonymous Allegations**

- 6.1 This Code encourages you to put your name to your allegation whenever possible.

Concerns expressed anonymously are much less powerful but may be considered at the discretion of the QAT Board.

- 6.2 In exercising this discretion, the factors to be taken into account would include:
  - ✓ the seriousness of the issues raised;
  - ✓ the credibility of the concern;
  - ✓ the ability to undertake a proper investigation
  - ✓ the likelihood of confirming the allegation from attributable sources; and
  - ✓ whether the allegations are likely to have been made in good faith.

## **Untrue Allegations**

- 7.1 If you make an allegation in good faith, but it is not confirmed by the investigation, no action will be taken against you. If, however, you make an allegation frivolously, maliciously or for personal gain, disciplinary action may be taken against you.

## **How to raise a concern?**

- 8.1 The earlier you express the concern the easier it is to take action.
- 8.2 As a first step, you should normally raise concerns with the Head of School/Chief Executive who will report the matter to the QAT Board. However, if s/he is the potential transgressor you should raise your concern with the Chair of the Trust Board but if s/he is a potential transgressor you should contact the HR Department for advice. Not every concern raised will be treated as a confidential disclosure under this Code. Some concerns will be investigated and dealt with under alternative policies and procedures e.g. disciplinary matters will be dealt with under the disciplinary procedure.
- 8.3 You may wish to contact your trade union for advice and guidance.
- 8.4 Concerns may be raised verbally or in writing. Employees who wish to make a written report are invited to use the following format:
- ✓ The background and history of the concern (giving relevant dates);
  - ✓ The reason why you are particularly concerned about the situation.

You should also, as far as possible, provide evidence to support your concern.

- 8.5 Although you are not expected to prove beyond doubt the truth of an allegation, you must act in good faith and you will need to demonstrate to the person contacted that there are reasonable grounds for your concern.
- 8.6 Advice and guidance on how matters of concern may be pursued can be obtained from either the Head of School, Chief Executive, the Chair of Trustees or your trade union.
- 8.7 If you feel unable or do not wish to discuss your concerns with the Head of School, Chief Executive or the QAT Board, you can contact a charity called "Public Concern at Work" which can provide free confidential advice on how an issue should be dealt with. Their telephone number is 0207 404 6609.
- 8.8 You may wish to consider discussing your concern with a colleague first and you may find it easier to raise the matter if there are two (or more) of you who have had the same experience or concerns.

- 8.9 You can be accompanied by your trade union representative or a friend during any meetings or interviews in connection with the concerns you have raised.

### **How will the QAT respond?**

- 9.1 If you have informed the Head of School, Chief Executive or QAT Board of your concern, the QAT will respond to your concerns. Do not forget that testing out your concerns is not the same as either accepting or rejecting them.
- 9.2 Where appropriate, the matters raised may:
- ✓ Be investigated by the Head of School, Chief Executive or QAT Board
  - ✓ Be referred to an external auditor;
  - ✓ Be referred to the Police
  - ✓ Form the subject of an independent inquiry.
- 9.3 In order to protect individuals and those accused of misdeeds or possible malpractice, initial enquiries will be made to decide whether an investigation is appropriate and, if so, what form it should take. The overriding principle, to take into consideration, is the public interest. Concerns or allegations which fall within the scope of specific procedures (for example child protection or discrimination issues) will normally be referred for consideration under those procedures.
- 9.4 While the purpose of this Code is to enable the QAT Board to investigate possible malpractice and take appropriate steps to deal with it, the QAT Board will give you as much feedback as it properly can.
- 9.5 Concerns or allegations which fall within the scope of specific procedures (for example grievance) will normally be referred for consideration under that relevant procedure. Some concerns may be resolved by agreed action without the need for investigation. If urgent action is required, this will be taken before any investigation is conducted.
- 9.6 Usually within 10 working days of a concern being raised, the person looking into the concern will write to the person raising the concern:
- ✓ Acknowledging that the concern has been received;
  - ✓ Indicating how the matter will be dealt with;
  - ✓ Giving an estimate of how long it will take to provide a full response;
  - ✓ Telling you whether any initial enquiries have been made;
  - ✓ Supplying information on support available to you; and
  - ✓ Saying whether further investigations will take place and if not, why not.

- 9.7 The amount of contact between you and the person considering the issues will depend on the nature of the matters raised, the potential difficulties involved and the clarity of information provided. However, the person investigating the issues will be expected to keep you, the Head of School, Chief Executive, the QAT Board informed of the progress of the matter on a monthly basis. If it is necessary to seek further information from you the investigating officer will do so without delay.
- 9.8 Where any meeting is arranged, off-site if you so wish, you can be accompanied by a trade union representative or a friend.
- 9.9 The QAT Board will take steps to minimise any difficulties that you may experience as a result of raising a concern. For instance, if you are required to give evidence in criminal or disciplinary proceedings the QAT Board will arrange for you to receive advice about the procedure.
- 9.10 The QAT Board accepts that you need to be assured that the matter has been properly addressed. Thus, subject to legal constraints and duties of confidentiality, you will be informed of the broad outcome of any investigation.
- 9.11 If you are still not satisfied as to how your concern has been dealt with, you should refer to section How can the Matter Be Taken Further.

### **The Responsible Officer**

- 10.1 The Chair of Trustees has overall responsibility for the maintenance and operation of this Code across the QAT. The Chair of Trustees maintains a record of concerns raised and the outcomes. The record is maintained in a form, which does not endanger the confidentiality of the person raising the concern or indeed that of any person against whom action is taken as a result of the concern being raised or relevant regulators.
- 10.2 As soon as a complaint is received by the Head of School/Chief Executive/QAT Board, advice will be sought from the QAT's Human Resources Department. The QAT Board will ensure it has sufficient internal arrangements to address the requirements of this Code, including appropriate support for the Head of School/Chief Executive/QAT Board in implementing the Code.

### **How can the matter be taken further?**

- 11.1 This Code is intended to provide you with an avenue within the QAT to raise concerns. The QAT Board hopes you will be satisfied with any action taken. If you are not, and if you feel it is right to take the matter outside the QAT, the following are possible contact points:

- ✓ The designated independent organisation (Public Concern at Work);
- ✓ The external auditor;
- ✓ Your trade union;
- ✓ Your local Citizens Advice Bureau;
- ✓ Relevant professional bodies or regulatory organisations;
- ✓ A relevant voluntary organisation;
- ✓ The Police and/or Health and Safety Executive;
- ✓ Ofsted.

11.2 Employees who are concerned about wrongdoing or failures can make disclosures to a person or body, which has been prescribed by the Secretary of State for the purpose of receiving disclosures about the matters concerned. An employee making such a disclosure should ensure that he or she:

- ✓ Is able to show that the disclosure was made in the reasonable belief that it was in the public interest;
- ✓ reasonably believes that the information, and any allegation it contains, are substantially true; and
- ✓ reasonably believes that the matter falls within the description of matters for which the person or body has been prescribed (for example, breaches of health and safety regulations can be brought to the attention of the Health and Safety Executive or appropriate local authority, or environmental dangers can be notified to the Environment Agency). Again Public Concern at Work will be able to assist with details of the prescribed organisations and provide appropriate advice.

11.3 An employee who makes a disclosure about a relevant failure which is exceptionally serious will be protected if the employee:

- ✓ Is able to show that the disclosure was made in the reasonable belief that it was in the public interest;
- ✓ reasonably believes that the information disclosed, and any allegation contained in it, are substantially true; and
- ✓ does not act for personal gain.

It must be reasonable for the employee to make the disclosure in view of all the circumstances, having regard in particular to the identity of the person to whom the disclosure is made.

Before making disclosures externally the employee must reasonably believe that the information shows one or more of the following matters is either happening now, took place in the past, or is likely to happen in the future:

- ✓ a criminal offence;
- ✓ the breach of a legal obligation;

- ✓ a miscarriage of justice;
- ✓ a danger to the health or safety of any individual;
- ✓ damage to the environment;
- ✓ deliberate covering up of information tending to show any of the above five matters.”

11.4 If you do take the matter outside of the QAT Board, you should ensure that you do not disclose confidential information. If necessary, seek advice on this aspect.