

18<sup>th</sup> November 2015

Dear Parents/Carers

**Green Bus Service: Q1 and Q2**

I would like to provide you with an update on the Bus Service used by the Academy.

The Green Bus Company have informed us that they are experiencing a number of staffing issues which are impacting on the provision of the service for our students.

You will already be aware of the late arrival of the morning service which is impacting on Period 1. We understand therefore that students are registering later than normal for the start of the day which is impacting on their learning. The Green Bus Company is unable to tell us when the situation will be resolved. Therefore, we are asking you to make alternative travel arrangements for the rest of this term – we know that this will prove difficult however we need your support to ensure that your child arrives on time for the start of the Academy day.

We understand that you may need a few days to make alternative travel arrangements for your child however with effect from Monday 23<sup>rd</sup> November your child will be registered as late if they continue to use the bus service.

We will be reviewing the situation and will provide you with an update prior to the start of the new term in January 2016.

Please be assured that we will do all we can to resolve the matter.

Yours sincerely



Caroline Badyal  
Chief Executive/Principal

